**CUSTOMER CARE REGISTRY**

**TEAM DETAILS:**

**Team No : PNT2022TMID53488**

**College Name :** Sri Venkateswara College of Engineering

**Department :** INFORMATION TECHNOLOGY

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| Date | 12 –NOV -2022 |
| Team ID | PNT2022TMID53488 |
| Project Name | Customer Care Registry |
| Maximum Marks | 4 Marks |

**TEST CASES**

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| **Test case ID** | **Feature Type** | **Component** | **Test Scenario** | **Steps To Execute** | **Test Data** | **Expected Result** | **Actual Result** | **Status** | **Commnets** | **TC for**  **Automation(Y/ N)** | **BUG ID** | **Executed By** |
| LoginPage\_TC\_O O1 | Functional | Home Page | Verify user is able to see the Login/Signup popup when user clicked on My account button | 1.Enter URL and click go 2.Scroll down  3.Verify login/Singup popup displayed or not |  | Login/Signup popup should display | Working as expected | PASS | Successfull |  |  | Nagsrikesh V  Harish SV |
| LoginPage\_TC\_O O2 | UI | Home Page | Verify the UI elements in Login/Signup popup | 1. Enter URL and click go 2.Click on Sigup button for User    1. Verify login/Singup popup with below UI elements:   a.id text box b.password text box c.Login button  d.New customer? Create account link  e.Last password? Recovery password link |  | Application should show below UI elements:  a.email text box b.password text box c.Login button with orange colour d.New customer?  Create account link e.Last password? Recovery password link | Working as expected | PASS | Successful |  |  | Deepa Harish  Koushik CH |
| LoginPage\_TC\_O  O3 | Functional | Home page | Verify user is able to log into application with Valid credentials | 1.Enter URL(https://shopenzer.com  /) and click go 2.Click on My Account  dropdown button   1. Enter Valid ID in ID text   box   1. Enter valid password in password text box 5.Click on login button |  | User should navigate to user account homepage | Working as expected | PASS | Successful |  |  | Deepa Harish  Harish SV |

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| LoginPage\_TC\_ OO4 | Functional | Login page | Verify user is able to log into application with InValid credentials | 1.Enter URL([http://169.51.204.215](http://169.51.204.215/)  :30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box  4.Enter valid password in password text box 5.Click on login button |  | Application should show 'Incorrect email or password ' validation message. | Working as expected | PASS | Successful |  |  | CH Koushik |
| LoginPage\_TC\_ OO5 | Functional | Login page | Verify user is able to log into application with InValid credentials | 1.Enter URL([http://169.51.204.215](http://169.51.204.215/)  :30106/) and click go 2.Click on My Account dropdown button   1. Enter Valid ID in ID text box 2. Enter Invalid password in password text box 5.Click on login button |  | Application should show 'Incorrect email or password ' validation message. | Working as expected | PASS | Successful |  |  | Nagsrikesh V |
| LoginPage\_TC\_ OO6 | Functional | Login page | Verify user is able to log into application with InValid credentials | 1.Enter URL([http://169.51.204.215](http://169.51.204.215/)  :30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box  4.Enter Invalid password in password text box 5.Click on login button |  | Application should show 'Incorrect email or password ' validation message. | Working as expected | PASS | Successful |  |  | Harish SV |

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| LoginPage\_TC\_ OO7 | Functional | Login page | Verify User is able to log into application with Valid Credentials | 1.Enter URL([http://169.51.204.21](http://169.51.204.21/)  5:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box  4.Enter Invalid password in password text box 5.Click on login button |  | Application should show 'correct email or password ' validation message. | Working as expected | PASS | Successful |  |  | Nagsrikesh V  Koushik CH |
| LoginPage\_TC\_ OO8 | Functional | Login page for ADMIN | Verify User is able to log into application with Valid Credentials | 1.Enter URL([http://169.51.204.21](http://169.51.204.21/)  5:30106/) and click go 2.Click on My Account dropdown button   1. Enter Valid ID in ID text box 2. Enter valid password in password text box 5.Click on login button |  | Application should show 'correct email or password ' validation message. | Working as expected | PASS | Successful |  |  | Deepa Harish |
| LoginPage\_TC\_ OO9 | UI | ADMIN PAGE | Verify all the Customer database is visible | 1.Enter URL([http://169.51.204.21](http://169.51.204.21/)  5:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box  4.Enter Invalid password in password text box 5.Click on login button |  | Customer database is visible | Working as expected | PASS | Successful |  |  | Koushik CH |

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| LoginPage\_TC\_ O10 | Functional | USER REGISTER | Verify Id sent to customer email address | 1.Enter URL([http://169.51.204.21](http://169.51.204.21/)  5:30106/) and click go 1.Register the account by giving credentials 2. Click on button Submit | \ | Email sent successfully | Working as expected | PASS | Successful |  |  | Harish SV |
| LoginPage\_TC\_ O11 | Functional | AGENT REGISTER | Verify AGENT is able to log into application with Valid Credentials | 1.Enter URL([http://169.51.204.21](http://169.51.204.21/)  5:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box  4.Enter Invalid password in password text box 5.Click on login button |  | ID sent successfully | Application should show 'correct email or password ' validation message. | PASS | Successful |  |  | Deepa Harish |
| LoginPage\_TC\_ O12 | Functional | Login page for ADMIN | Verify User is able to log into application with InValid Credentials | 1.Enter URL([http://169.51.204.21](http://169.51.204.21/)  5:30106/) and click go 2.Click on My Account dropdown button 3.Enter InValid ID in ID text box  4.Enter Invalid password in password text box 5.Click on login button |  | Application should show 'Incorrect ID or password ' validation message. | Working as expected | PASS | Successful |  |  | Nagsrikesh V |
| LoginPage\_TC\_ O13 | UI | Home page for Agent | Verify user is able to see the agent home page when user finish on submitting Credentials | 1. Enter URL([http://169.51.204.21](http://169.51.204.21/)   5:30106/) and click go   1. To the Agent Login page and submit Your   Credentials |  | AGENT  Home Page popup should display | Working as expected | PASS | Successful |  |  | Koushik CH |

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| LoginPage\_TC\_ O14 | UI | Home page for USER | Verify user is able to see the User home page when user finish on submitting Credentials | 1. Enter URL(http://169.51.204.215:3   0106/) and click go   1. To the User Login page and submit Your Credentials | / | USER Home Page popup should display | Working as expected | PASS | Successful |  |  | Nagsrikesh V |
| LoginPage\_TC\_ O15 | UI | Home page for ADMIN | Verify user is able to see the ADMIN home page when user finish on submitting Credentials | 1. Enter URL(http://169.51.204.215:3   0106/) and click go   1. To the User Login page and submit Your Credentials | / | ADMIN Home Page popup should display | Working as expected | PASS | Successful |  |  | Deepa Harish |
| LoginPage\_TC\_ O16 | Functional | AGENT PAGE | On delete Button the user Credentials will be delected | 1. Enter URL(http://169.51.204.215:3   0106/) and click go   1. To the Admin Page and   delect on User Credentials |  | ADMIN Home Page popup should display | Working as expected | PASS | Successful |  |  | Harish SV |